

Registration & Login Manual

The registration process is easy. Here is a detailed step by step pictorial guide to help you register and login for the first time.

Registration

Step 1: Open the Website <https://afd.csdindia.gov.in>.

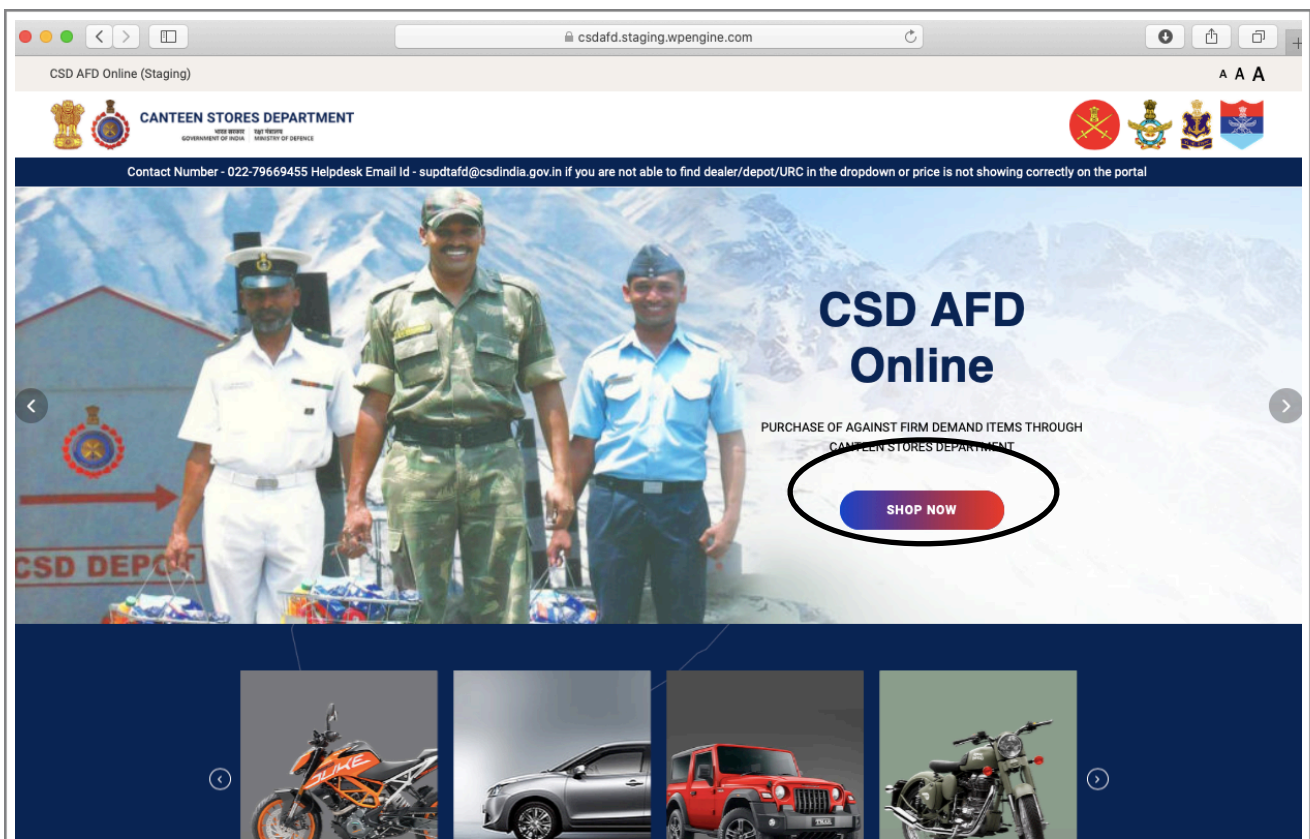


Fig. 1: Home page of the website

Step 2: To start the registration click on “SHOP NOW”.

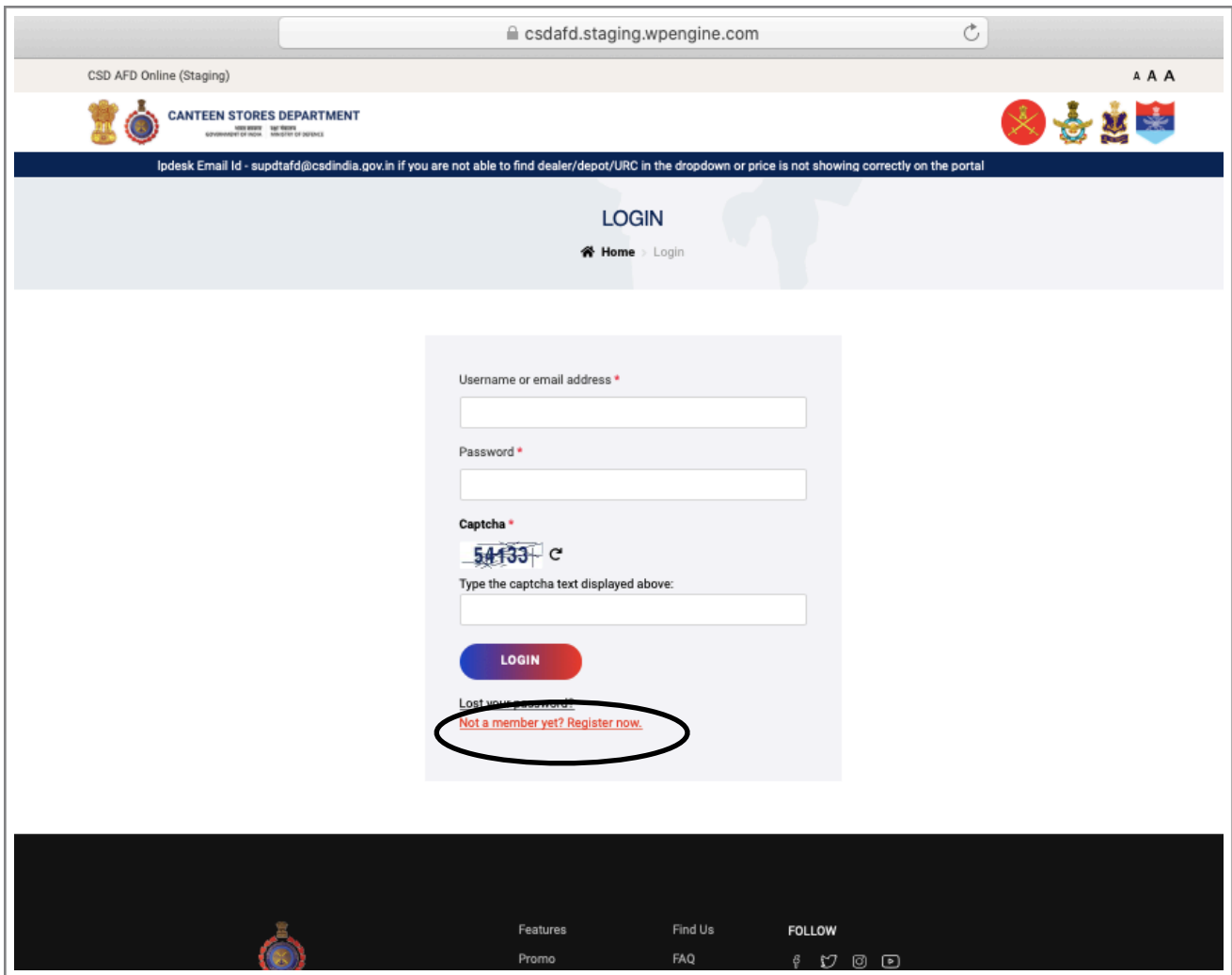
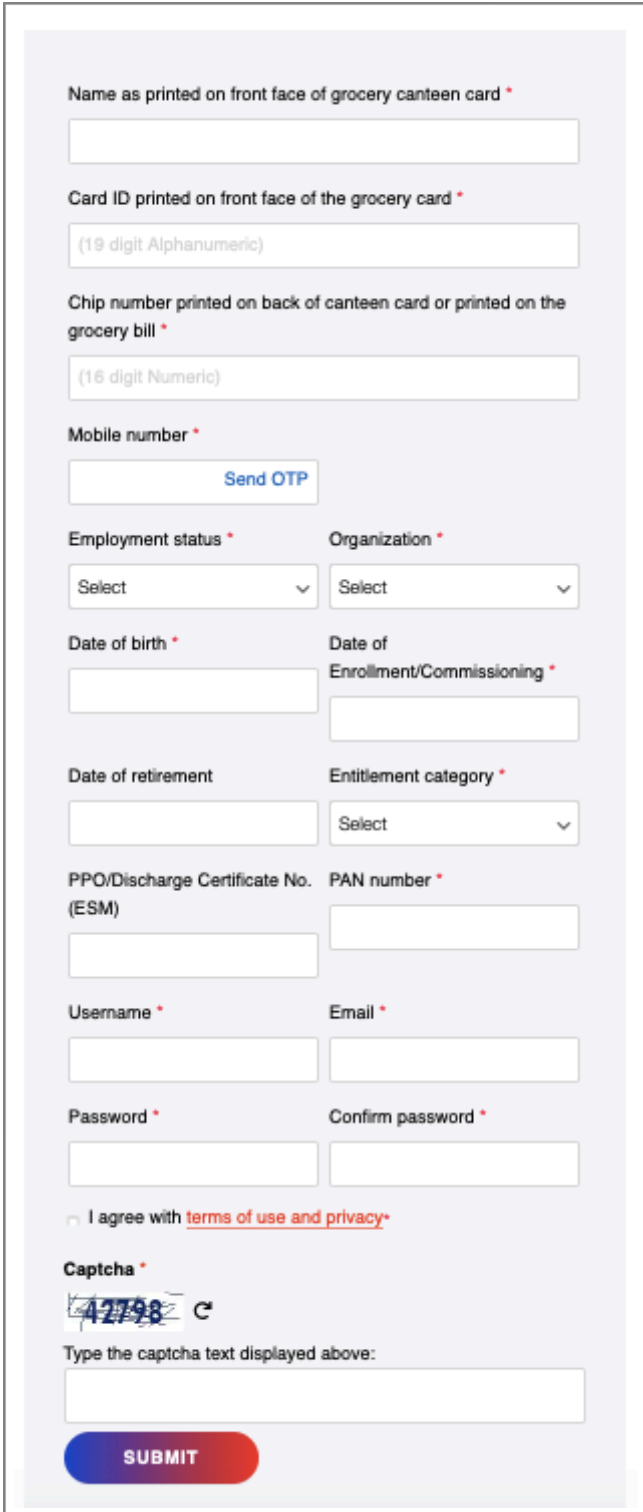


Fig. 2: Registration & Login page

Step 3: Click on “Not a member yet? Register Now”. This option enables the new users to register on the website.

Before you start registration, make sure to keep the following things with you:

1. Grocery/ Canteen card
2. Pan card
3. Mobile number for OTP verification



The registration form contains the following fields and sections:

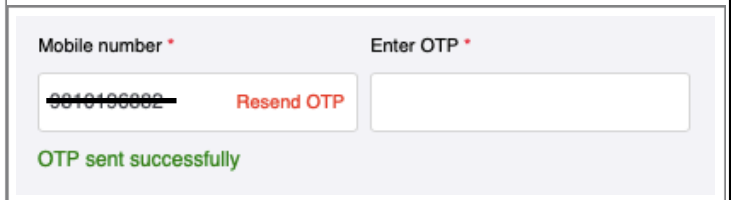
- Name as printed on front face of grocery canteen card ***: Text input field.
- Card ID printed on front face of the grocery card ***: Text input field with placeholder "(19 digit Alphanumeric)".
- Chip number printed on back of canteen card or printed on the grocery bill ***: Text input field with placeholder "(16 digit Numeric)".
- Mobile number ***: Text input field with a "Send OTP" button.
- Employment status *** and **Organization ***: Dropdown menus.
- Date of birth *** and **Date of Enrollment/Commissioning ***: Text input fields.
- Date of retirement** and **Entitlement category ***: Text input field and dropdown menu.
- PPO/Discharge Certificate No. (ESM)** and **PAN number ***: Text input fields.
- Username *** and **Email ***: Text input fields.
- Password *** and **Confirm password ***: Text input fields.
- I agree with [terms of use and privacy](#)*
- Captcha ***: Image showing "42798" and a refresh icon.
- Type the captcha text displayed above: Text input field.
- SUBMIT**: Red button at the bottom.

Fig. 3: Registration Form

Step 4: Fig. 3 illustrates the registration form.

Name, Card ID, Chip number should be exactly the way they are printed on the Grocery card/ Canteen card.

Mobile number will be verified through OTP. After entering number Click “Send OTP”. Extra column will pop up like Fig. 4.



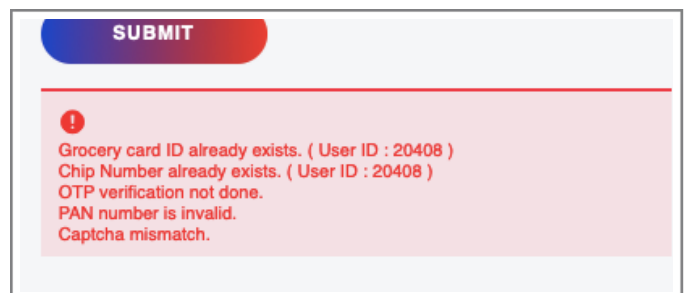
The OTP sent screen shows:

- Mobile number ***: ~~9910196882~~ with a "Resend OTP" button.
- Enter OTP ***: Text input field.
- OTP sent successfully (green text).

Fig. 4: OTP sent

If a new user with username/ grocery card/ PAN number already exists, error screen will be displayed.

No user can have same details like Username, e-mail etc.(Fig.5)



The error screen displays a red box with the following messages:

- Grocery card ID already exists. (User ID : 20408)
- Chip Number already exists. (User ID : 20408)
- OTP verification not done.
- PAN number is invalid.
- Captcha mismatch.

Fig. 5: Error

If the error persists user may contact the help desk.

If “**Date of enrolment/commissioning**” is less than 5 years old then users will *not* be entitled to buy any products.

Once the form is filled, press “Submit”.

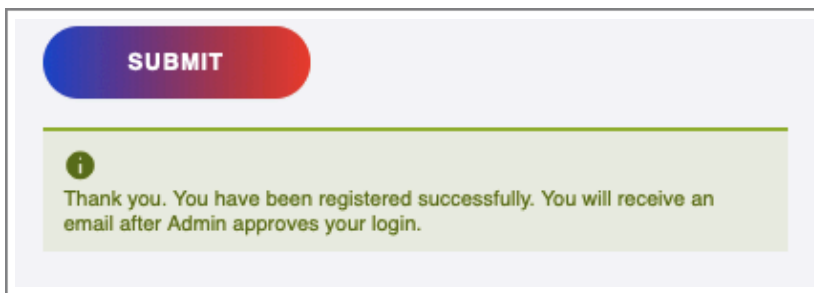


Fig.6

If the form is correctly filled. User will get the notification as shown in Fig. 6.

User will not be able to login right away. Post submission admin will verify the details and then grant access.

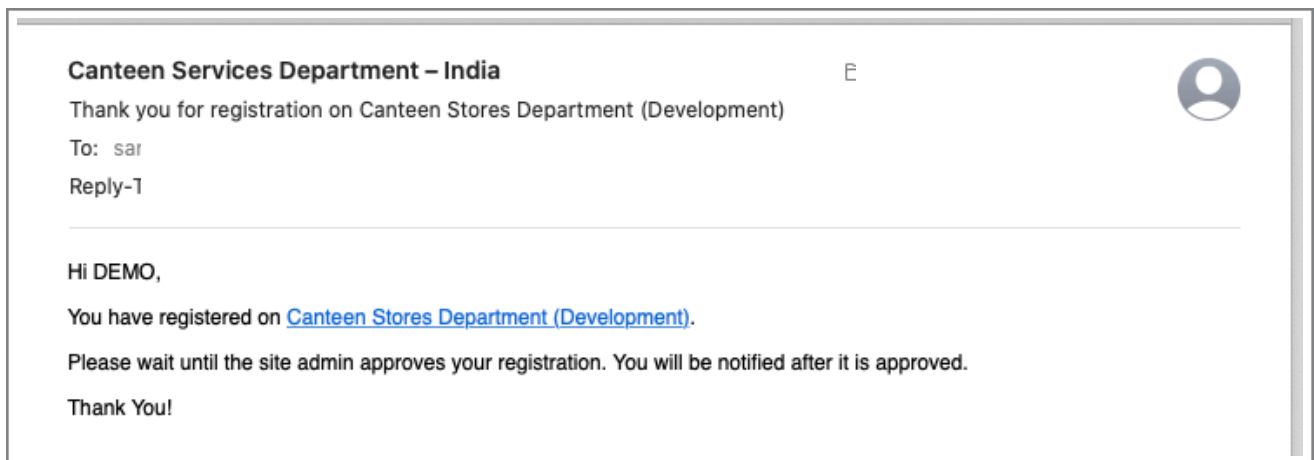
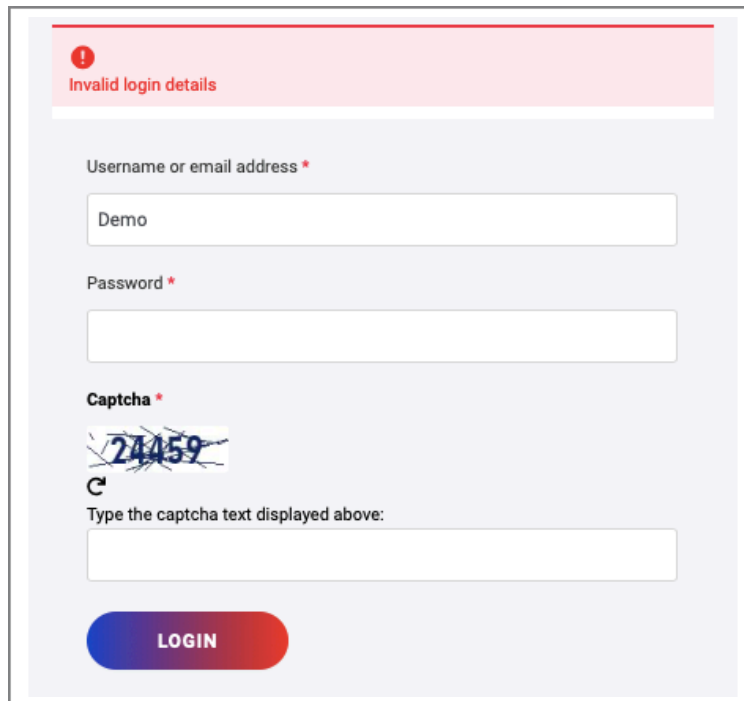


Fig. 7

User will receive the mail like shown in Fig. 7 upon form submission.

Login credentials will remain invalid prior to approval like shown in Fig. 8.



The screenshot shows a login form with a red error banner at the top that reads "Invalid login details". Below the banner, there are three input fields: "Username or email address" with the text "Demo", "Password", and "Captcha" which displays the number "24459". A "LOGIN" button is located at the bottom of the form.

Fig. 8

Once the registration is approved, the user will receive a mail like shown in Fig. 9.

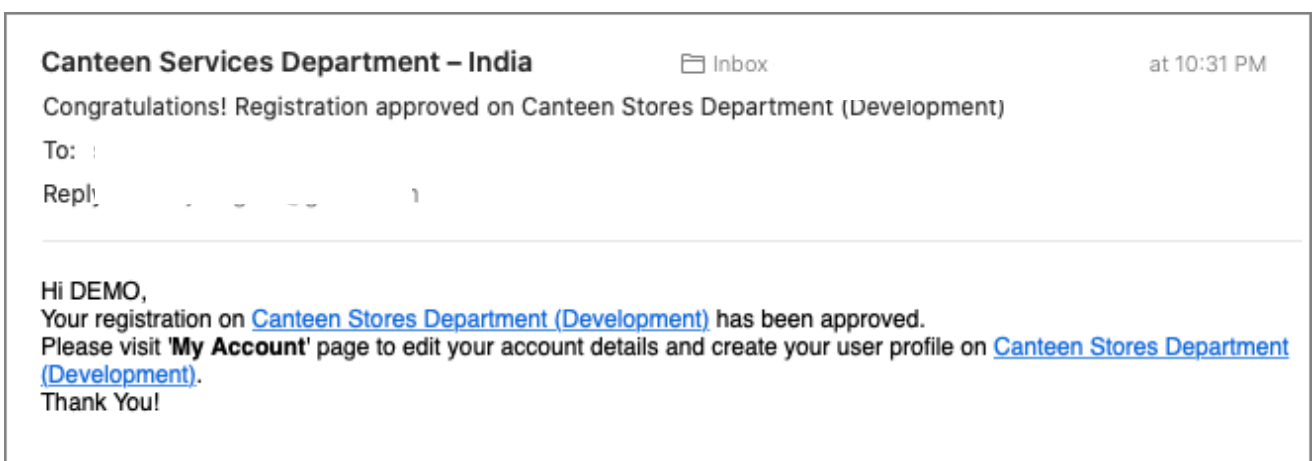


Fig. 9

Login

Step 5: After Login, user will be prompted to enter OTP sent on their phones.

The screenshot displays a login form with the following elements:

- Username or email address ***: A text input field.
- Password ***: A text input field.
- Captcha ***: A captcha image showing the number "04166" with a blue scribble over it. Below it is the instruction "Type the captcha text displayed above:" followed by a text input field.
- LOGIN**: A red and blue gradient button.
- [Lost your password?](#): A link in blue text.
- [Not a member yet? Register now.](#): A link in red text.

Below the login form is the **OTP Verification** section, which includes:

- Enter OTP**: A text input field.
- VALIDATE**: A red and blue gradient button.
- Resend OTP**: A link in red text.
- Mobile - xxxxxx1449**: A green text label.
- OTP sent successfully.**: A green text message.

Fig. 10

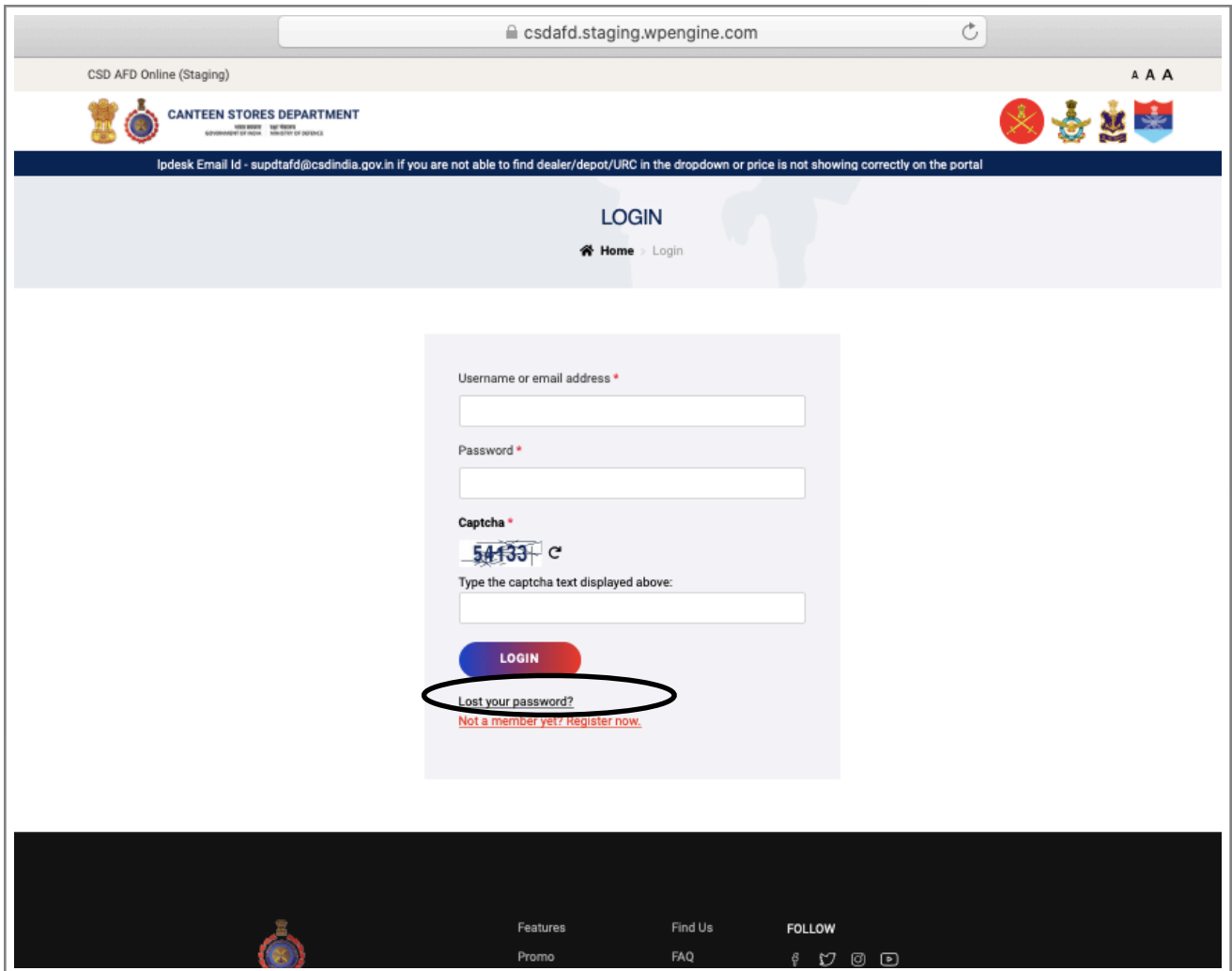


Fig. 11

Forget Password

Step1: Incase, a user forgets password then he can open the login page and click on “Lost your password?” to reset the password.

Step2: Enter your registered e-mail address to receive reset password link.

Lost your password? Please enter your username or email address. You will receive a link to create a new password via email.

Username or email

RESET PASSWORD

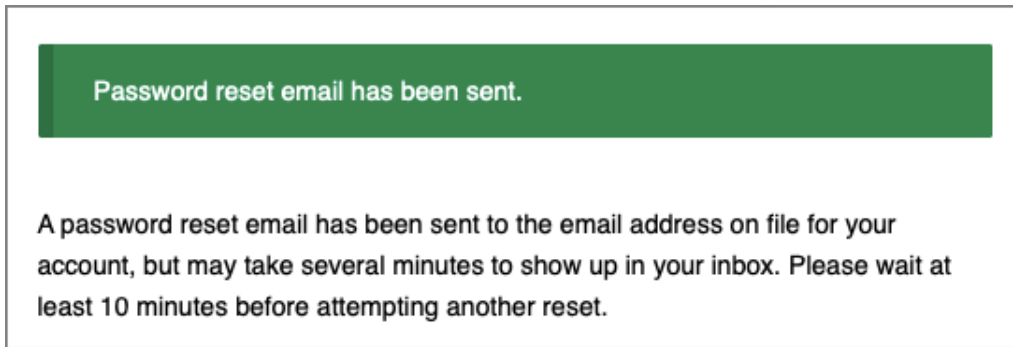


Fig. 12

Step3: Open the mail and click on the link.

Step4: User will be prompted to the following page (Fig. 13)

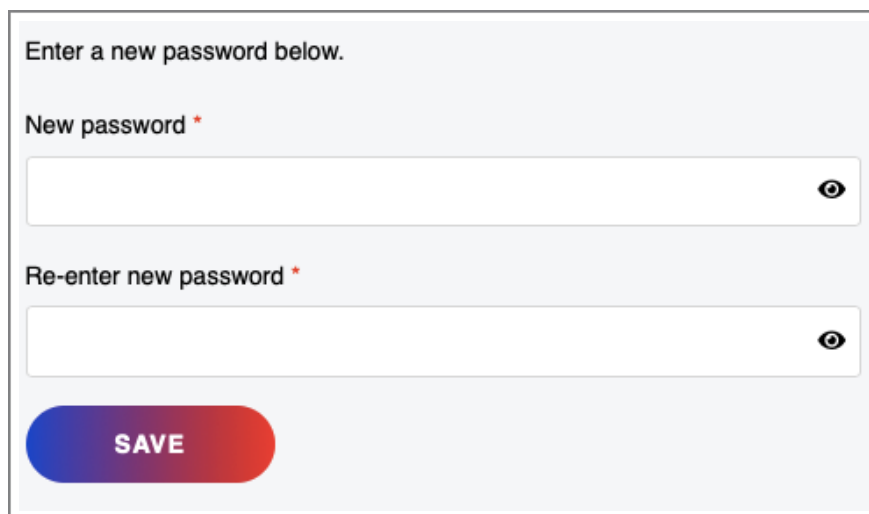
A screenshot of a password reset form. The form has a light gray background. At the top, it says "Enter a new password below." Below this are two input fields. The first is labeled "New password *" and the second is labeled "Re-enter new password *". Both input fields have a small eye icon to their right, indicating a toggle for password visibility. At the bottom of the form is a rounded rectangular button with a blue-to-red gradient, labeled "SAVE".

Fig. 13
